

FMM Seminar on

TAKING ADVANTAGE OF CUSTOMS TRADE FACILITIES TO BENEFIT YOUR BUSINESS

October 20, 2026 (Tue) | 8.30am – 5.15pm | M World Hotel, PJ

As businesses face an increasingly complex global trade landscape, leveraging customs facilities, tax incentives and digital trade solutions is key to enhancing competitiveness. This seminar provides practical insights from MIDA, RMCD and DNT on available trade facilitation measures, including investment incentives, tax exemptions, duty drawback facilities, National AEO, NSW, Tradeinsight and e-Invoicing requirements, to help businesses optimise costs, improve compliance and unlock new growth opportunities.



PROGRAMME

8.30am	Registration & Breakfast
9.00am	Welcome Remarks by YBhg Datuk Noraini Soltan, FMM Vice President and FMM Customs Committee Chair
9.05am	Session 1: MIDA Principal Hub Incentive: Making Malaysia Your Regional or Global Hub - Malaysia as a location for regional and global operations - Overview of the Principal Hub Incentive - Key qualifying activities, requirements and benefits - MIDA's facilitation and other available investment incentives by Malaysian Investment Development Authority (MIDA)
9.45am	Session 2: Import Duty and Sales Tax Exemptions: Surat Pengesahan MIDA (SPM) - SPM application process and requirements - Role of the SPM in supporting exemption applications to Customs - Common application challenges and compliance issues by Malaysian Investment Development Authority (MIDA)
10.30am	Networking Coffee Break
10.50am	Session 3: Import Duty Exemption on Machinery and Equipment: How to Obtain Permission to Import from Customs? - Types and application procedures for tax exemptions - Common issues, review and appeal procedures by Royal Malaysian Customs Department (RMCD)
11.50am	Session 4: Maximising Business Benefits Through Import Duty Drawback & Refund Facilities under Section 93 & 99 of Customs Act 1967 - Overview of duty drawback and refund mechanisms - Eligibility criteria and application procedures - Common challenges and best practices for businesses by Royal Malaysian Customs Department (RMCD)
1.00pm	Networking Lunch
2.00pm	Session 5: Speedier Cargo Clearance with National AEO by Royal Malaysian Customs Department (RMCD)
3.00pm	Session 6: Digital Trade Intelligence & Facilitation: Leveraging NSW and Tradeinsight for Business Decision-Making - Overview of the National Single Window (NSW) and its role in trade facilitation - Introduction to Tradeinsight – transforming customs data into actionable business intelligence - Accessing and analysing import/export declaration data - Supporting customs compliance, audit preparation and management reporting - Future enhancements and roadmap of NSW and Tradeinsight by Dagang Net Technologies Sdn Bhd (DNT)
3.45pm	Session 7: E-Invoicing in Customs and Trade Transactions – Requirements and Compliance Updates by Customs Department by Royal Malaysian Customs Department (RMCD)
5.15pm	Networking Refreshments & End of Programme

P/S: Q&A will be held right after each presentation

FMM reserves the right to amend the programme in the best interest of the Seminar



DONT MISS OUT THE OPPORTUNITY

- ✓ **Understand Trade Facilities & Incentives:** Gain insights into customs facilities, investment incentives and tax mechanisms to reduce costs and enhance competitiveness.
- ✓ **Optimise Cost Savings Opportunities:** Learn how to leverage import duty and sales tax exemptions, duty drawback and refund facilities to improve supply chain efficiency.
- ✓ **Strengthen Compliance & Avoid Risks:** Understand application requirements, compliance obligations and common challenges through guidance from MIDA and RMCD.
- ✓ **Enhance Trade Efficiency Through Digitalisation:** Discover how NSW and Tradeinsight can support trade management, data-driven decisions and customs compliance.
- ✓ **Support Business Expansion & Growth:** Explore how Malaysia's Principal Hub Incentive and investment facilitation measures can support regional and global operations.



FOR ENQUIRIES



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PARTICIPATION FEE (RM)	Fee/Pax	SST 8%	Total/Pax
FMM/GS1 Member	800.00	64.00	864.00
Non-Member	950.00	76.00	1,026.00

- 10% group discount for more than 3 persons from same company.
- All fees include seminar materials, lunch & refreshment.
- Certificate of Attendance (COA) will be provided for this seminar.

CONTRIBUTORS TO HRD CORP

- This seminar is a **HRD Corp Claimable Course (SBL-Khas)**.
- Course No: **10001738532** FMM MyCoID: 007907X
- Contributors are required to provide the **HRD Corp Grant Approval Number to FMM before October 15, 2026**.
- If FMM could not claim participation fee from HRD Corp after the event for participants with less than 75% attendance or fail to attend the event, FMM will issue an invoice of the full fee to the company.

NON-CONTRIBUTORS TO HRD CORP - PAYMENT METHODS

Invoice will be issued upon receipt of completed registration form. Please email payment advice to cenica@fmm.org.my

Payee Name: **Federation of Malaysian Manufacturing**

BRN: 196801000309 | SST Registration No: W10-1901-32000108

- 1) GIRO Bank transfer to **Malayan Banking Berhad**
(**Account No: 5-14208-330768** / Swift Code: MBBEMYKL)
- 2) JomPAY (Biller Code: **20073**)
- 3) Cheque crossed Account Payee Only

VENUE

M World Hotel

No. 1, Persiaran Bandar Utama
Bandar Utama, 47800 Petaling Jaya, Selangor
Tel: +(603) 7681 7658
Contact Person: Ms Loo Rui Rou
Email: ruirou.loo@mworldhotel.com.my

CANCELLATION / REPLACEMENT / NO-SHOW

- All registrations carry a 50% cancellation liability immediately after a completed registration form has been received by FMM.
- Cancellation must be in writing to FMM.
- Replacement at no additional cost.
- Participants need to provide a Letter of Undertaking (LOU) if payment is not ready before the event day.
- Participants who do not turn up at the event are liable for the full fee.
- FMM reserves the right to alter, cancel or reschedule the programme. All efforts will be taken to inform participants. If FMM decides to cancel/postpone the event, FMM shall not be responsible for covering all costs incurred by participants.

ENQUIRIES

Ms Cenica / Ms Farah, FMM Secretariat

Tel: 03-62867200

Email: cenica@fmm.org.my / farah_nabilah@fmm.org.my

**CLOSING DATE FOR REGISTRATION:
OCTOBER 15, 2026**

To: FMM, Wisma FMM, No. 3 Persiaran Dagang, PJU 9 Bandar Sri Damansara, 52200 Kuala Lumpur

Attn: Ms Cenica, International Business Division | Email: cenica@fmm.org.my

Please register the following participant(s) as per NRIC: (Attach separate list if space is insufficient)

1. Name: _____ Designation: _____
Email: _____ NRIC No: _____ Vegetarian: Yes/No
2. Name: _____ Designation: _____
Email: _____ NRIC No: _____ Vegetarian: Yes/No
3. Name: _____ Designation: _____
Email: _____ NRIC No: _____ Vegetarian: Yes/No

We hereby confirmed that (please tick (✓) accordingly):

- ☐ We will be claiming under HRD Corp Claimable Course and full payment would be made to Federation of Malaysian Manufacturing in the event that no disbursement from HRD Corp under any circumstances.
- ☐ We will not be claiming under HRD Corp Claimable Course.
Full payment of RM_____ will be made by **October 13, 2026** via Bank transfer / JomPAY / Cheque.

Submitted by: (Please complete this section in capital letters)

Name: _____ Designation: _____

Company: _____

Address: _____

BRN (new): _____ SST No: _____ TIN No: _____

Email: _____ Tel: _____ FMM/GS1 Membership No: _____