

From: E9 - ABTC Core Application <donotreply@apcc.org>

Sent: Date

To: Applicant's Email

Subject: A digital version of your APEC Business Travel Card is now available – introducing the virtual ABTC [SEC=OFFICIAL:Sensitive, ACCESS=Personal-Privacy]

**OFFICIAL: Sensitive
Personal Privacy**

NAME OF APPLICANT

In reply, please quote:

Client Name: **Name of Applicant**

Passport Number: **XXXXXXXX**

Application Number: **XXXXXX**

COMMENCEMENT OF THE VIRTUAL ABTC – A DIGITAL VERSION OF THE APEC BUSINESS TRAVEL CARD

Dear **NAME OF APPLICANT**

Malaysia has now transitioned to a virtual APEC Business Travel Card (ABTC), which is a digital version of your current physical card that will be accessible through your mobile smart device.

Malaysia ABTC holders have now been issued with a virtual ABTC, which will be valid for the same period as your physical card, and can be used from 24 October 2023.

You may continue using your physical card for the period of its validity; however physical cards will no longer be produced for new or renewing applications, lost cards or passport updates.

After you have downloaded the virtual ABTC app and registered your virtual ABTC, you may securely destroy and dispose of your physical card without needing to advise to Unit APEC, Immigration Department Malaysia.

INSTRUCTIONS FOR THE DOWNLOAD AND USE OF YOUR VIRTUAL ABTC:

Search for 'ABTC' on the Apple App Store or Google Play. Download the ABTC 'app' for your Apple or Android device and use the Application Number (provided above) along with your personal details to register, login and access your virtual ABTC.

Further information about the virtual ABTC can be found on the APEC website (<https://www.apcc.org/Groups/Committee-on-Trade-and-Investment/Business-Mobility-Group/Virtual-ABTC>) including Frequently Asked Questions and a Quick Reference User Guide.

Further information specific to Malaysian cardholders can be found on the Immigration Portal website.

If you require further technical support relating the virtual ABTC not covered in the Frequently Asked Questions, please contact apec@imi.gov.my

Yours Sincerely

Malaysian APEC Team

Immigration Department

Personal Privacy
OFFICIAL: Sensitive

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