



FMM INSTITUTE (Centre for Professional Development)

Wisma FMM, No. 3, Persiaran Dagang, PJU 9, Bandar Sri Damansara, 52200 Kuala Lumpur

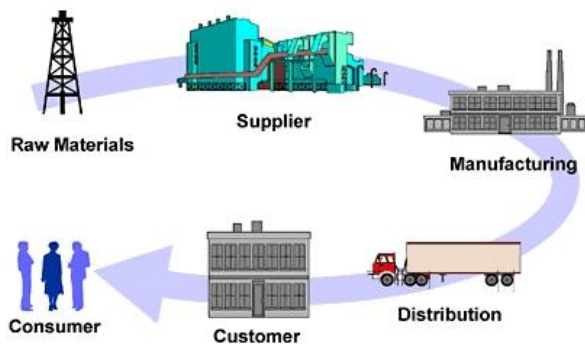
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Remote Online Training FMM CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

SBL-Khas Scheme

The objective of the **FMM Certificate in Supply Chain Management** programme is to develop a specialist skill and gain a qualification relevant to the fast-moving logistic and supply chain industry that offers a growing range of potential opportunities for development.



COURSE OBJECTIVES

- Gain a comprehensive overview of the various aspects of supply chain management
- Enhance understanding and decision making capability in scheduling, sequencing and forecasting
- Better quantify, measure, and seek improvements in the current supply chain
- Understand and anticipate issues to reduce costs and wastes
- Improve handling of the critical components – culture and human resource

WHO SHOULD ATTEND

Managers, Executives, Officers and Supervisors who deal with a whole spectrum of business and organisation, process, sales, purchasing, manufacturing, warehousing, logistics, etc.

ENTRY REQUIREMENTS

- Minimum MCE/SPM/SPVM education level
- Minimum 1 year working experience

AWARD OF CERTIFICATION

Upon successful completion of the course and its coursework, participants will be awarded the **Certificate of Achievement**. Participants who have attended at least 80% of the programme will be awarded a **Certificate of Attendance**.

COURSE STRUCTURE

Live Webinar session : 5 days (7 hours / day)
(Pre & Post Test and Assignment)

ADMINISTRATIVE DETAILS

Date: **November 15, 17, 22, 23 & 29, 2021**
Time: 9.00 am – 5.00 pm
Venue: Remote Online Learning
Platform: TalentLMS & Zoom

Fees : FMM Member **RM3, 180.00 per pax**
Non Member **RM3,498.00 per pax**
(Inclusive of 6% service tax)



FMM CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

COURSE CONTENTS

Module 1: Supply Chain Management (SCM) and Traditional Supply Chain

- What is logistics?
- Definition of SCM
- SCM and its impact on business
- Gaining competitive advantage through logistics and SCM
- The demand chain
- Evolution of the supply chain
- Supply chain decisions
- Next generation supply chain strategic planning technology

Module 2: Setting Service Standards

- TQM
- Deming's 14 points applications
- Complete order cycle
- Pick and deliver – setting standards in order fulfilment

Module 3: Objectives and Issues with Supply Chain Management

- Customer service
- Lead times
- Transit times and costs
- Resources
- Tools used in SCM

Module 4: Seven Principles of Supply Chain Management

- Seven principles of SCM
- Customer needs analysis and segmentation
- Logistics network customization
- Market awareness and response
- Postponement theory
- Supply and its impact on the supply chain
- Supply chain technology strategy
- Channel performance measures
- SCM tools

Module 5: Total Cost Analysis (TCA)

- Inventory costs
- Terms and definitions (discount rate, NPV, cost/benefit ration, breakeven point, sunk costs, economic life)
- TCA worksheet and examples

Module 6: Vendor Assessment and Supply Chain Tools

- Vendor assessment and the components included in this process
- The supplier network
- Key elements of strategic sourcing
- ABC analysis
- Cost-Benefit analysis
- Benchmarking
- Time compression
- Creating the agile supply chain
- Supply chain optimization
- Outsourcing
- Information/Integration technology and the supply chain

Module 7: Enterprise Resource Planning (ERP), Internet and Supply Chain Improvement

- Evolution of ERP
- Evaluation criteria
- Implementation
- The ERP market
- Market players and profiles
- The Internet as a tool
- Differentiation
- Connectivity and speed
- Information sharing – data and business processes
- Streamlining
- New market creation
- Customer service
- Distribution streamlining
- Overcoming bottlenecks
- Channel performance measurement
- Quantitative measures
- Cost trade-off analysis
- Performance metrics



REGISTRATION FORM

FMM CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

Date: **November 15, 17, 22, 23 & 29, 2021**

Venue : Remote Online Training

(To be completed in BLOCK LETTERS)

A. PERSONAL PARTICULARS

Full Name (Mr/Ms) : _____ NRIC No. : _____

Designation : _____ Name of Company : _____

Permanent Address : _____

Correspondence Address : _____
(if different from permanent address)

Tel No. (H) : _____ (O) : _____ Fax No. : _____

E-mail Address : _____ H/P No: _____

Date of Birth : _____ Sex : _____ Age : _____ Nationality : _____ Race : _____

B. EDUCATIONAL BACKGROUND

Name of School / Institution	Years Attended From To	Highest Qualification Obtained
Secondary : _____	_____	_____
College / University : _____	_____	_____
Any Special Professional Course : _____	_____	_____

C. SPONSORSHIP

Company Sponsored Self Sponsored Please Tick (√)

D. SUBMITTED BY (To be filled if sponsored by company)

SBL-Khas Non Contributor | Please Tick (√)

Name : _____ Designation : _____

Company Name: _____

Company Address : _____

Tel No. : _____ Fax No. : _____ E-mail Address : _____

FMM Membership No: _____ My Corporate Identity No : _____ GST Registration No: _____

E. DECLARATION

I hereby declare that the information provided is correct and complete.

Signature of Participant: _____ Date: _____

Please submit the Registration Form and supporting documents to:

Nora Liza / Norsyamira Tel : 03-62867200 Fax : 03- 62776712

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