

APQP and PPAP : Two Day Executive Overview Program

Administrative Details

Date	: November 10 - 11, 2021 (Wed - Thu)
Time	: Day 1 (9:00 am – 5:00 pm) Day 2 (9:00 am – 5:00 pm)
Platform	: ZOOM
Fees	: RM 1,007.00 (FMM Member) RM 1,113.00 (Non member) <i>The fee inclusive Service Tax at 6%</i>
Contact Persons & Email	: Pn. Astri (astri@fmm.org.my) En. Omar (omar@fmm.org.my) Ms. Jessica (jessica@fmm.org.my)
Closing Date	: Oct 29, 2021
SBL-Khas code no.	: 10001100084
Training Provider	: FMM Institute Johor MYCOID: 475427W_JOHOR

APQP is a project management tools initiated specifically for automotive industries. Its purpose is "to produce a product quality plan which will support development of a product or service that will satisfy the customer." It contained framework of procedures and techniques used in product/service development particularly in the [automotive industry](#). Main focus in APQP is "upfront quality planning" or "advanced".

Although APQP is generally associated with the automotive industry, the quality planning processes in APQP can also be applicable to other industries.

This program briefs the generic principle, philosophy and process of APQP. You will be walked through each of the 5 phases in the APQP model. Observe how APQP creates a systematic flow that guides you from understanding customer needs, create a pro-active feedback and actions, and develop your internal capabilities to produce and deliver your customer needs.

Final objective is, through PPAP, for the organization to evaluate the final output to determine if customers are satisfied while supporting continual improvement practices. It is not just about timeline and monitoring but it is also about making sure that the quality is developed and assured in every step.

Learn the organizational needs to support the APQP. Learn about the tools and skills needed. Learn everything you need to know to initiate, plan execute and sustain the product/service development program.

Objectives

- ✓ Create awareness of APQP and how it can help your company manage and introduce new products and process smoothly
- ✓ Expose to you the APQP as design quality tools that drive continual improvement
- ✓ Understand tools perspective and linkage in APQP process
- ✓ Aware what internal process and skills their organization needs to effectively implement APQP
- ✓ What it takes to assess and manage the APQP process once it is in place
- ✓ How to submit the final output through PPAP

CONTENTS

Day 1

- Introduction & Overview of APQP Model
- APQP and ISO/TS16949:2009
- Purpose and Objective of APQP
- Implementation Approach & Organizational Needs
- APQP Phases
- Plan and Define Program
 - Expectation and Deliverables for Phase 1
- Design and Develop Product
 - Expectations and Deliverables for Phase 2

Day 2

- Design and Develop Process
 - Expectation and Deliverables for Phase 3
- Product and Process Validation
 - Expectation and Deliverables for Phase 4
- Continuous Improvement
 - Expectations and Deliverables for Phase 5
- APQP and PPAP
- PPAP Elements
- Submission Level & Requirements of PPAP
 - Level 1 / 2 / 3 / 4 / 5
- APQP Pitfalls

Benefit

- ✓ Gain knowledge of APQP and how it relates to ISO/TS 16949 and customer satisfaction
- ✓ Get the strategic importance of APQP to successfully implement the launch of a new product
- ✓ Put you in need of implementing APQP as project planning and management for future product development
- ✓ Learn how to identify level PPAP submission



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WHO SHOULD ATTEND

- * Individuals with direct responsibility for introducing new products/services or new manufacturing processes; participants in the APQP process, including buyer, engineering, logistic, finance, planner & sales personnel.
- * General knowledge of quality systems.

FACILITATOR- ENCIK MUHAMMAD ZAMREE (Ic no. 690213-11-5575) have a certified Six Sigma Master Black Belt from Deplhi, US. He is currently a System Consultant and Trainer of his own consultancy firm. He has more than 16 years of experience in manufacturing management process especially in lean and six sigma. He also has been involved in manufacturing process which covers from concept and design stage, prototyping and qualification, line design, process analysis, to process improvement and process control stages that he applied during his past working experiences. His areas of specialization include Manufacturing Design Tools, 8D Technique, Advanced Product and Quality Planning, Design/ Process FMEA, MSA and GR&R, Statistical Process Control, Process Mapping Techniques, Design of Experiments, Regression Analysis, 5S, Visual Management, Lean Manufacturing, 7QC Tools, Kanban Systems, TPM and Six Sigma. He has extensive experience in providing management system implementation support for companies striving to enhance their business effectiveness. His strengths lie in his proven ability to work throughout diverse organisations establishing management systems that significantly improve process effectiveness and organisational results.

Course Details

Date : **November 10 - 11, 2021 (Wed - Thu)**
 Time : **9.00am - 5.00pm**
 Venue : **Remote Online Training**
 Platform: **Zoom**

SBL-Khas code no.: **10001100084**

Fees
 FMM Member : **RM 1,007.00 (FMM Member)**
 RM 1,113.00 (Others)

The fee inclusive Service Tax at 6% (SST Number : W10-1901-32000105)
 (Fees include Certificate of Attendance)

Medium of Instruction : English
 Closing Date : **Oct 29, 2021**

Administrative Details

Registration

- Upon Faxing/Mailing the completed Registration Form to FMM Institute, you are deemed to have read and accepted the terms and conditions. The course would also be deemed as confirmed unless informed otherwise.

Payment

- Cheques made in favour of "FMM Institute" should be forwarded a week before the commencement of each programme.
- For SBL-Khas Scheme, an Attendance of 100% is a must, in any case, employers will be billed in full.

Cancellation

- Must be in Writing with Reasons
- 7 days before the course – No payment charged
- 3 – 6 days before the course - 50% payment charged
- < 3 days before the course – Full payment charged
- Participants who did not turn-up will be charged full payment
- Replacements can be accepted at no additional cost

For further enquiries, please contact

FMM Institute Johor Branch
 Pn. Astri / En. Omar / Ms. Jessica
 Tel: 07-357 7613 / Fax: 07-357 7618
 Email : astri@fmm.org.my / omar@fmm.org.my / jessica@fmm.org.my

REGISTRATION FORM

Dear Sir,
Please register the following participant(s) for the above programme

1 *Name : _____
 *IC No. : _____
 *Designation : _____
 *Email : _____

2 *Name : _____
 *Ic No. : _____
 *Designation : _____
 *Email : _____

** Required information*

Submitted by:

Name : _____
 Designation : _____
 Company : _____
 Address : _____

Tel & Fax No. : (T) _____ (F) _____

Email : _____

Please tick (✓) accordingly:

We will be **claim under SBL-Khas Scheme** and full payment would be made to FMM Institute in the event that no disbursement from HRDF under any circumstances

We will **NOT BE CLAIMING Under SBL-Khas Scheme.**

Enclosed cheque No. _____ for RM _____ being payment for _____ participant(s) made in favour of the "FMM Institute" should be forwarded to the Secretariat **before September 13, 2021.**