



UNDERSTANDING AND IMPLEMENTING ISO 9001:2015 QMS



May 5-6, 2025 (Monday-Tuesday)

8.45 am – 5.00 pm **FMM Institute, Perak**

The ISO 9001:2015 series of standards was adopted and formally released on 15th September 2015. The first ISO 9001 standard was published in 1987, with an element based approach. From then, the standard has seen tremendous changes in its development, with the current being a risk based approach with a PDCA methodology.

This course is to provide participants with a comprehensive introduction to ISO 9001:2015 and how to document the ISO 9001 process and formalize it in line with quality management system (QMS). The process of simple documentation is much needed for any system to preserve its practices and continuous improvement.

...COURSE CONTENTS...

Day 1

- History of evolution of the ISO 9001 standard
- The new High-Level Structure (HLS) & PDCA model
- Overview & Key changes of the ISO 9001:2015
- Risk based approach
- Requirements of the Standard - Clause 4,5, & 6

Day 2

- Requirement of the Standard - Clause 7,8, 9 &10
- Documenting a process or a system.
- Linking of processes and system
- Documented information
- Certification Process
- Maintaining of ISO 9001 Quality Management System
- Wrap- Up and Q & A

...OBJECTIVES...

This program aims to help participants:

- To have a good understanding of the new ISO 9001 standard.
- To understand the application of the principles of quality management and the respective clauses.
- To be able to understand how to implement the processes and system.
- To be able to link the documentation to enable to function as one.

...LEARNING OUTCOMES...

Upon completion of this program, delegates are able to:

- Have a good overview and appreciation on the content of the ISO 9001 standard.
- Have a better understanding on how to apply what they have learned on the new requirements.
- Prepare documentation needed for the system and to link it.

...WHO SHOULD ATTEND...

- CEO / Top Management / Managers
- Team leaders
- Supervisors
- Engineers/Executive
- Internal Quality Auditors
- Anyone who is interested to know about the ISO 9001 standard.

...TRAINER...

MR RAVI MUKUNDAN holds a Bachelor of Science (Chemistry) from University of Calicut, India. He is a Certified Lead Assessor for ISO 9001 and ISO14001. Mr Ravi who has more than 20 years of experience, has been in numerous manufacturing and service industries namely Casting, Aerospace, Plastics, Oil & Gas and Power serving in managerial positions. He has in-depth hands-on experience in Technical, Quality and Process Improvement. As a facilitator, he has extensive experience in a variety of fields, working in front line of the development and implementation of Quality Systems and Training courses.

MR RAVI is well versed with most of the certification ranging from ISO 9001, ISO 14001, OHSAS 18001, ASME, GMP, Quality Management System, Risk Management, training and implementation on a wide range of Quality tools and continuous improvement methodology (6 Sigma, 5S, FMEA, Lean, 8D Problem Solving, Statistical Process Control, Kaizen, Poka Yoke and etc). Mr Ravi is a registered trainer with HRDF.

...COURSE DETAILS...

Date **May 5-6, 2025 (Monday-Tuesday)**
Time **8.45am - 5.00pm**
Venue **FMM Institute Perak**
No 1, Lorong Raja DiHilir, 30350 Ipoh, Perak
Medium of Instruction **English**
CPD **14 hours**
Fees **Members RM1,134.00/pax**
Non-Members RM1,296.00/pax
(Fees inclusive of Service Tax at 8%, Course Materials, Refreshment, Lunch and Certificate of Attendance)

...ADMINISTRATIVE DETAILS...

HRD CORP CLAIMABLE COURSE DETAILS

- Training Provider: **FMM Institute Perak** ■ MyCoID : **475427W_PERAK**
- HRD Corp Programme No: **Provided upon confirmation**

DISCLAIMER

The FMM Institute reserves the right to change the facilitator, date and to vary / cancel the course should unavoidable circumstances arise. All efforts will be taken to inform participants of the changes.

REGISTRATION

- Upon **Faxing/Mailing** the completed **Registration Form** to FMM Institute, you are **deemed** to have read and **accepted** the terms and conditions. The **course** would also be **deemed** as **confirmed** unless informed otherwise.
- Will be based on First-Come-First served basis.

PAYMENT

- Cheques** made in favour of "**FMM Institute**" should be forwarded to FMM Institute Perak.
- For **HRD Corp Claimable Course**, an **Attendance of 100% is a must**, in any case, **employers will be billed in full**.
- FMM Institute SST Registration No. **W10-1901-32000105**

CANCELLATION

Must be in Writing with Reasons ■ 7 days before the course – No payment charged ■ 3 – 6 days before the course - 50% payment charged ■ < 3 days before the course – Full payment charged ■ Participants who did not turn-up will be charged full payment ■ Replacements can be accepted at no additional cost.

~ Registration Form ~

UNDERSTANDING AND IMPLEMENTING ISO 9001:2015 QMS

FMM Institute
No 1, Lorong Raja DiHilir, 30350 Ipoh, Perak

Fax: 05-5488221

CLOSING DATE:
APRIL 28, 2025

Dear Sir / Madam, please register the following participant(s) for the above programme.

1.	Name		Designation	
			HP No	
	NRIC		Email	
2.	Name		Designation	
			HP No	
	NRIC		Email	
3.	Name		Designation	
			HP No	
	NRIC		Email	

(Please attach a separate list if space is insufficient)

We hereby confirmed that *(Please tick (✓) in appropriate box):-*

- We **will be claiming from HRD Corp** and full payment would made to FMM Institute in the event that no disbursement from HRD Corp under any circumstances
- We will **NOT BE CLAIMING from HRD Corp**. Enclosed cheque/bank draft No _____ for RM _____ being payment for _____ participant(s) made in favour of the "**FMM Institute**".

Submitted by:

Name:	Designation:		
Company:	Tel:	Fax:	
Address:			
Email:	FMM Membership No		