



Fundamental Supply Chain Management Workshop to Enhance Business Effectiveness

October 19-20, 2020 | 9.00am - 5.00pm | FMM Selangor & Kuala Lumpur Branch

OBJECTIVES

- Understand the overview of supply chain management
- Aware of the need for stronger relationship between functional teams and supply chain personnel
- To provide insight of the strategic role played by purchasers
- Aware of the needs for JIT and ways to achieve JIT

WHO SHOULD ATTEND

Junior Supply Chain Executives and other functional team members who want to have better understanding on supply chain management

Dates : **October 19-20, 2020**

Time : 9.00 am – 5.00 pm

Venue : **FMM Selangor & Kuala Lumpur Branch**

8A, Jalan Pensyarah U1/28,
Hicom Glenmarie Industrial Park
40150 Shah Alam, Selangor Darul Ehsan

Fees : FMM Members – RM 1,272 per participant

(inclusive of 6% Service Tax)

Non Members – RM1,590 per participant

(inclusive of 6% Service Tax)

(Fees include course materials, Certificate of Attendance, lunch and refreshments)

*** Enjoy 10% for registration of two (2) and 20% discount for registration of three (3) or more participants from the same organisation and of the same billing source.**

For further enquiries, please contact:

Siti Nazihah / Syazwani / Fatahiyah

FMM Institute

Selangor & Kuala Lumpur Branch

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Visit us at: www.fmm.edu.my / www.fmm.org.my



FOR LIST OF TRAININGS BY FMM INSTITUTE

IN-HOUSE TRAINING AVAILABLE

Registration is on a first-come first-served basis. Cheques made in favour of the "FMM Institute" should be forwarded one week before the commencement of the programme. Completed registration form, that is faxed, mailed or e-mailed to FMM Institute, would be deemed as confirmed.

All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the programme. Cancellation received 7 – 14 working days before the start of the programme is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the programme is subject to a cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

The FMM Institute reserves the right to change the facilitator, reschedule or cancel the programme and all efforts will be taken to inform participants of the changes. Should the programme be cancelled or postponed, FMM Institute is not responsible for covering airfare, hotel or other travel costs incurred by the participants.

CONTENTS

An Overview of Logistics

Organisational and Managerial Issues in Logistics

- Organising Logistics within the Firm
- Managerial Issues on Productivity, Quality, Risk, Sustainability and Complexity

Supply Chain Management

- Supply Chain Management Process Framework
- Barriers to Supply Chain Management Implementation
- Supply Chain Integration

Procurement/Purchasing

- Supplier Selection and Evaluation
- Global Procurement
- Supplier Development

Demand Management, Order Management and Customer Service

- Demand Forecasting Models and Issues
- Order Processing, Order Picking & Assembly and Order Delivery
- Customer Profitability Analysis, Service Recovery and Measuring Customer Service Level

Inventory Management

- Inventory Classification
- Trade-off between Costs
- Economic Order Quantity

FACILITATOR

Ms Ewan Lee is a business consultant and PSMB-certified trainer specialising in Leadership, Sales, Marketing, Negotiation, Problem Solving and Decision Making, Business Strategy Development, Interpersonal, Presentation, Employee Coaching and Team Building. Ewan has more than 20 years of work experience with 5 years exposure in the manufacturing environment. Her experiences include sales and marketing focused on government agencies, research and development institutions, FMCG and various industries including pharmaceutical, F&B, agriculture and petrochemicals with over 10 years in leadership roles from German, Swiss and American Multinational Corporations. Her teams have won numerous sales performance awards for global and local recognition for top sales performance in various product categories. Her expertise in strategic business planning has resulted in double digit growth, always in pursuing top line and bottom line growth. Her first degree is Bachelor of Business Administration (BBA) majoring in Finance and Master of Business Administration (MBA) specialising in Management. She has conducted numerous soft skills training such as Effective Fundamental Selling, Effective Negotiation, Effective Leadership, Effective Presentation, Effective Time Management and Team Building. Her clientele includes institution of Higher Learning, Prototyping, tooling and molding, Palm Oil industries, Instruments to Chemicals Trading.

REGISTRATION FORM

Fundamental Supply Chain Management Workshop to Enhance Business Effectiveness

October 19-20, 2020 (Monday - Tuesday)

FMM Selangor & Kuala Lumpur Branch

The Manager

FMM Institute Selangor & Kuala Lumpur Branch

Tel: 03-55692950/4471/4171

Fax: 03-55692576

SST No:W10-1901-32000105

Please tick (✓) accordingly:

PSMB Scheme: SBL Non Contributor

Require vegetarian meal: Yes No

Please register the following participant(s) for the above programme:

(To be completed in BLOCK LETTERS)

1. Name _____ Designation _____ E-mail _____

Nationality _____ IC / Passport No. _____

2. Name _____ Designation _____ E-mail _____

Nationality _____ IC / Passport No. _____

3. Name _____ Designation _____ E-mail _____

Nationality _____ IC / Passport No. _____

(If space is insufficient, please attach a separate list)

Enclosed cheque/bank draft No. _____ for RM _____

being payment for _____ participant(s) made in favour of the "FMM Institute".

Submitted by:

Name: _____

Designation: _____ E-mail: _____

Company: _____ FMM Membership No.: _____

Address: _____

Tel No.: _____ Fax No.: _____ Date: _____

My Corporate Identity No.: _____