



**FMM Institute (475427-W)**

2767, Mk 1, Lebu Tenggiri 2, Bandar Seberang Jaya, 13700 Seberang Perai, Penang

E-mail: sharrlini@fmm.org.my / remes@fmm.org.my

Tel: 04 – 3992057 Fax: 04 – 3994863



# **CERTIFICATE IN SUPPLY CHAIN MANAGEMENT (Remote Online)**

**Date: 15 -30 October 2022**

Current trend in business and technology is changing business models and how we conduct business. It is changing how the business communicates, transact and interact with customers, suppliers and partners. Keeping pace with market and technological change, supply chains also evolve and change in size, shape and configuration and in how they are coordinated, controlled and managed.

This 5-day course enables you to apply the latest thinking in supply chain essential and will gives you the latest knowledge, tools and methods, strategies to manage your supply chain in the Industry 4.0 digital era.

## **Course Content**

### **PART 1 : SUPPLY CHAIN LOGISTIC MANAGAMENT**

#### **Day 1 : Supply Chain – Key Concept**

- Supply Chain Management – Definition and Basic Concepts
- SMART Industry, SMART Logistics Towards IR4.0
- Supply Chain Management Principles

### **PART 2 : SUPPLY CHAIN LOGISTIC OPERATIONS**

#### **Day 2 : Production, Project Planning & Procurement**

- Manufacturing and Operational Strategies
- Collaborative Planning, Forecasting and Replenishment
- Contracting, procurement practices and strategies
- Managing Supplier Relationship

#### **Day 3 : Warehousing and Material Handling**

- Integrated Warehousing & Storage Management
- Facility & Resource Management
- Warehouse Operation
- Warehouse Decision
- 

#### **Day 4 : Inventory Management**

- Inventory Functionality & Definition
- Inventory Planning
- Inventory Management Practices
- Inventory Control & Inventory Performance

#### **Day 5 : Transportation And Physical Distribution**

- Managing Physical Distribution Process
- Halal Logistics
- Leveraging On 3rd Party
- Customer Services



**Training Provider ID:**  
475427W\_PENANG

**Training Programme  
No:**  
10001188255

**SBL KHAS  
Scheme**



# CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

## COURSE OBJECTIVES

- Better understanding of the elements vital for effective supply chain management
- Identifying opportunities to enhance supply chain capabilities, improve customer satisfaction and maximize profit potential
- Formulating strategic and tactical approaches to integrate, compete and succeed
- Understanding of how supply chain efficiency leading to firm performance
- Information technology in supply chain management, supply chain economics and future trends
- Improve staff knowledge, skills, technical core and no-core competencies

## WHO SHOULD ATTEND

This program is suitable for Executive and Senior Executive in Operations, Production Planning, Material Planning, Purchasing/Procurement, Store and Warehousing, Administration, Finance and Audit

## FMM CERTIFICATION

Upon successful completion of the course and its coursework, participants will be awarded the Certificate of Achievement. Participants who have attended at least 80% of the programme will be awarded a **Certificate of Attendance**.

## COURSE DURATION

Number of Contact Days: 5 days  
Lecture Days: Saturday & Sunday

## ADMINISTRATIVE DETAILS

Date: 15,16,23,29 & 30 October 2022  
(Assignment: 13 Nov 2022)  
Time: 9.00 am - 5.00 pm  
Venue: Remote Online (Zoom & Talent LMS)

## COURSE FEES

FMM Members - RM3,000.00 per participant  
(RM3,180.00 inclusive 6% SST)

Others - RM3,300.00 per participant  
(RM3,498.00 inclusive 6% SST)

*Complimentary: Course materials, Certificate of Attendance, Certificate of Achievement & Transcript*

For further information, kindly contact: Sharrlini / Remes / Tel: 04 – 399 2057  
Fax : 04-399 4863 E-mail :sharrlini@fmm.org.my / remes@fmm.org.my

## Registration Form

Completed registration form, faxed, mailed or e-mailed to FMM Institute would be deemed as confirmed. There will be no refund or cancellation within 2 days prior to the programme, 50% refund for cancellation between 3 – 6 days and full refund for cancellation 7 days prior to the programme. However, replacement can be accepted at no additional cost. The FMM Institute reserves the right to cancel or re-schedule the above programme and all efforts will be taken to inform participants of the changes. *Closing date for registration is on **7 October 2022**.*

### A. PARTICIPANT PARTICULARS (To be completed in BLOCK LETTERS)

Full Name (Mr./Ms): \_\_\_\_\_ NRIC No. : \_\_\_\_\_

Designation: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

Tel No. (O): \_\_\_\_\_ Fax No. : \_\_\_\_\_ H/P No: \_\_\_\_\_

Working Experience/Years: 1) \_\_\_\_\_ 2) \_\_\_\_\_

**Correspondence address (To be filled if self-sponsored):** \_\_\_\_\_

Qualification:  SPM  Certificate  Diploma  Degree  Others: \_\_\_\_\_

### B. SUBMITTED BY (To be filled if sponsored by company)

Name (Mr./Ms): \_\_\_\_\_ Designation: \_\_\_\_\_

Name of Company: \_\_\_\_\_ FMM Membership No: \_\_\_\_\_

Address: \_\_\_\_\_ Tel No. : \_\_\_\_\_

\_\_\_\_\_ Fax. No.: \_\_\_\_\_

\_\_\_\_\_ E-mail Address: \_\_\_\_\_

# CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

## *Training Schedule*

No	Date	Day	Module
1	15 Oct	Sat	<b>Supply Chain – Key Concept</b>
2	16 Oct	Sun	<b>Production, Project Planning &amp; Procurement</b>
3	23 Oct	Sun	<b>Warehousing and Material Handling</b>
4	29 Oct	Sat	<b>Inventory Management</b>
5	30 Oct	Sun	<b>Transportation And Physical Distribution</b>
13 Nov 2022		Sat	<b>Assignment Submission</b>

## **The Trainer**

Pn Siti Zaleha Ismail (740705-05-5188) possesses an MBA from UKM, a BBA (Hons) in Retail Management and a Diploma in Banking, both from UiTM. She has more than 15 years of working experience in the fields of training and development, retail, purchasing and procurement. She began her career with Guardian Pharmacy as a Retail Executive and moved on to PLUS Expressway Bhd as the Management Executive (Contract & Procurement) and grew steadily to be the Assistant Manager of Purchasing and Inventory. After leaving PLUS Expressway, she moved on to an Oil and Gas Services Company as the Head of Department/Deputy Senior Manager Group Human Resources. Pn Siti has been actively involved in public training since 2003 and her area of expertise includes Organisational Development/Change Management, Training & Development, Purchasing, Supply Chain Management, Logistic Management and Retail Management. She was the Internal Trainer for PLUS Expressway and has conducted numerous purchasing and inventory related for its employees. On top of that, she was also invited to conduct training on Mind Aviation/Motivational and Cross Cultural, Gender & Religion for National Service Programme. She is also a part-time Lecturer for Open University Malaysia and Institute Putra, Malacca.