



MB/02/24

February 7, 2024

**Water Services Industry (Rates for Water Supply Services)  
(State of Malacca) (Amendment) Regulations 2024**

The **Water Services Industry (Rates for Water Supply Services) (State of Malacca) (Amendment) Regulations 2024** has been implemented effective **Feb 1, 2024**.

With the amendment, the rate per cubic metre will be as the following schedule.

**Schedule**

Type of use	Amount of consumption	Rate per one cubic metre (RM)	Minimum charge (per month) (RM)
Domestic (individual meter)	a) 0 cubic metre and up to 20 cubic metres	0.87	8.70
	b) exceeding 20 cubic metres and up to 35 cubic metres	1.52	
	c) exceeding 35 cubic metres	2.02	
Domestic (bulk meter)	Flat rate	2.07	25.00
Non-Domestic	a) 0 cubic metre and up to 35 cubic metres	2.47	25.00
	b) exceeding 35 cubic metres	2.52	
House of worship and welfare institution	Flat rate	0.97	9.70

Type of use	Amount of consumption	Rate per one cubic metre (RM)	Minimum charge (per month ) (RM)
Shipping	Flat rate	7.07	70.70

Non-Domestic customers will also incur an increase in their water bills to account for the Imbalance Cost Pass Through (ICPT) surcharge. For further details, please refer to point 11 of the FAQ issued by SPAN, which you can download by clicking on this link: <https://www.span.gov.my/document/upload/jUOPzgSIe14r4OJMSwNfn56y7NvapXuu.pdf>

**For further enquiries, kindly contact the undersigned or Pn. Justina Kow of the Branch Secretariat at tel: 06-2831639 fax: 06-2838090 or email: [justina@fmm.org.my](mailto:justina@fmm.org.my)**



Justina Kow  
Asst. Manager

/JK