

**NEW**



**FMM Institute**  
Centre for Professional Development



**EQ Management Skill with Neuro-Linguistic Programming (NLP) Psychotherapy Workshop (Mandarin)**  
March 27 - 28, 2017 | 9.00am - 5.00pm | Shah Alam Convention Centre

**FACILITATOR**

**Jessie Lim Guat Ping** is a certified NLP Trainer in addition to being a certified counselor and psychotherapist. She specialises in the delivery of the training for the Leadership Programmes and NLP workshops. Her focus is on designing training and coaching events for educational institute, organisation and companies. She also specialises in conducting team-building workshop, in addition to developing programmes for young teenagers, parents and trainers for local companies. Jessie Lim works closely with psychologists, counselors, and training designers to develop unique blend of experiential training. The programmes are dynamic, fast-paced learning adventures that achieved staggering results in compressed timeframes. The success of these programmes encouraged her team to travel all over Malaysia and work with youth leaders. She was also the Chief Trainer of Character Building module of the National Service Programme. Jessie holds a Master Degree in Educational Psychology and Counseling from University Malaya.

**OBJECTIVES**

- ◆ Understanding emotional Achilles heel, left and right brain balance
- ◆ Change bad experience, to develop an excellent state
- ◆ Break the limitations of faith, develop positive emotions
- ◆ Develop empathy for others
- ◆ Achieve inner harmony and promote interpersonal harmony

**CONTENTS**

- ◆ The concept of emotional management
- ◆ Understand one's emotions and expressions
- ◆ Emotional Management and Methods
- ◆ How to enhance our own emotions and emotional force tolerance for frustration
- ◆ Emotional Effects
- ◆ Use emotional management to deal effectively with complaints, criticism and conflict
- ◆ Study on the Emotional Management Practice

**METHODOLOGY**

The multi-sensory experiential activities and games, NLP psychological experience practice, Power Point Show, Handout, Panel Discussion, Insightful explanation, Case Studies and Analysis and Live demonstrations

**WHO SHOULD ATTEND**

Suitable for anybody who wants to understand, convert, manage and make good use of their emotions in the workplace.

**ADMINISTRATIVE DETAILS**

Dates : **March 27 - 28, 2017**  
 Time : 9.00 am – 5.00 pm  
 Venue : **Shah Alam Convention Centre**  
 No. 4 Jalan Perbadanan 14/9  
 40000 Shah Alam, Selangor Darul Ehsan  
 Fees : FMM Members – RM 1,378 per participant  
*(Inclusive of 6% GST)*  
 Non Members – RM1,696 per participant  
*(Inclusive of 6% GST)*  
*(Fees include course materials, Certificate of Attendance, lunch and refreshments)*

**\* Enjoy 10% for registration of two (2) and 20% discount for registration of three (3) or more participants from the same organisation and of the same billing source.**

Registration is on a first-come first-served basis. Cheques made in favour of the "FMM Institute" should be forwarded one week before the commencement of the programme. Completed registration form, that is faxed, mailed or e-mailed to FMM Institute, would be deemed as confirmed.

All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the programme. Cancellation received 7 – 14 working days before the start of the programme is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the programme is subject to a cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

The FMM Institute reserves the right to change the facilitator, reschedule or cancel the programme and all efforts will be taken to inform participants of the changes. Should the programme be cancelled or postponed, FMM Institute is not responsible for covering airfare, hotel or other travel costs incurred by the participants.

**IN-HOUSE TRAINING AVAILABLE**

For further enquiries, please contact:  
**Siti Nazihah / Azrini**  
**FMM Institute**  
 Tel: 03-62867200 Fax: 03-62776712  
 Email: [training@fmm.org.my](mailto:training@fmm.org.my)  
 Visit us at: [www.fmm.edu.my](http://www.fmm.edu.my)

# REGISTRATION FORM

## EQ Management: Neuro-Linguistic Programming (NLP) Psychotherapy Workshop (Mandarin)

March 27 - 28, 2017 (Monday - Tuesday) Shah Alam Convention Centre

**The Assistant Manager**

**FMM Institute**

Tel: 03-62867200

Fax: 03-62776712

GST Registration No.001764515840

Please tick (✓) accordingly:

PSMB Scheme:  SBL  Non Contributor

Required vegetarian meal:  Yes  No

Dear Madam,

Please register the following participant(s) for the above programme.

(To be completed in **BLOCK LETTERS**)

1. **Name** **Designation** **E-mail**

**Nationality** **IC No.**

2. **Name** **Designation** **E-mail**

**Nationality** **IC No.**

3. **Name** **Designation** **E-mail**

**Nationality** **IC No.**

(If space is insufficient, please attach a separate list)

Enclosed cheque/bank draft No. \_\_\_\_\_ for RM \_\_\_\_\_

being payment for \_\_\_\_\_ participant(s) made in favour of the "FMM Institute".

Submitted by:

Name: \_\_\_\_\_

Designation: \_\_\_\_\_ E-mail: \_\_\_\_\_

Company: \_\_\_\_\_ FMM Membership No.: \_\_\_\_\_

Address: \_\_\_\_\_

Tel No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_ Date: \_\_\_\_\_

My Corporate Identity No.: \_\_\_\_\_ GST Registration No.: \_\_\_\_\_