



Understanding ISO 9001:2015 Quality Management System Requirements

October 15 - 16, 2018 | 9.00am - 5.00pm | Shah Alam Convention Centre

FACILITATOR

Encik Muhsin Ahamed has been in the manufacturing industry for over 10 years, working his way up from Production Supervisor to Manufacturing Section Head to Human Resource Development Manager. He has in-depth hands-on experience in various areas of manufacturing such as production, scheduling, planning and testing. In addition, his manufacturing experience also includes the set-up of new production lines. A degree holder with a Bachelor of Science in Chemistry, Muhsin also holds several diplomas and certificates in Management, Electronics Engineering, Computer Programming and Technology-based Training. As a Human Resource Development Manager, he has designed, developed and implemented various training programmes in Management, Supervisory, Quality Control and Manufacturing Technology. As an individual who has experience in the manufacturing process, Muhsin brings with him relevant and realistic examples which give his training a very practical approach.

ADMINISTRATIVE DETAILS

Dates : **October 15-16, 2018**

Time : 9.00 am – 5.00 pm

Venue : **Shah Alam Convention Centre**

No. 4 Jalan Perbadanan 14/9
40000 Shah Alam, Selangor Darul Ehsan

Fees : FMM Members – RM 1,200 per participant

Non Members – RM1,500 per participant

(Fees include course materials, Certificate of Attendance, lunch and refreshments)

*** Enjoy 10% for registration of two (2) and 20% discount for registration of three (3) or more participants from the same organisation and of the same billing source.**

OBJECTIVES

- ◆ List five benefits of ISO9001 implementation
- ◆ Explain each of the ISO 9001:2015 QMS Standard requirements
- ◆ List eight differences between ISO 9001:2008 and 2015 versions
- ◆ Explain their roles in ISO 9001 QMS implementation

CONTENTS

- ◆ Introduction to ISO and ISO Standards
- ◆ Product and System Standards
- ◆ ISO 9001 and Related Standards
- ◆ Process Approach to QMS
- ◆ Benefits of ISO 9001:2015
- ◆ Exercise 1: Benefits of ISO 9001
- ◆ Main Changes from 2008 Version
 - Additional Requirements
 - Reduced Requirements
- ◆ Understanding QMS Requirements
 - Intent and Requirements of ISO 9001:2015
 - Section 4 Context of the Organisation
 - Section 5 Leadership
 - Section 6 Planning
 - Section 7 Support
 - Section 8 Operation
 - Section 9 Performance Evaluation
 - Section 10 Improvement
- ◆ Concept of Evidence
- ◆ Documentation Requirements
- ◆ Exercise 2: Checklist of Requirements
- ◆ ISO 9001 Registration and Audit Process
 - Registration Process
 - Surveillance Audit
 - Internal Audit
- ◆ Your Role in ISO 9001 Implementation

Registration is on a first-come first-served basis. Cheques made in favour of the “**FMM Institute**” should be forwarded one week before the commencement of the programme. Completed registration form, that is faxed, mailed or e-mailed to FMM Institute, would be deemed as confirmed.

All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the programme. Cancellation received 7 – 14 working days before the start of the programme is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the programme is subject to a cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

The FMM Institute reserves the right to change the facilitator, reschedule or cancel the programme and all efforts will be taken to inform participants of the changes. Should the programme be cancelled or postponed, FMM Institute is not responsible for covering airfare, hotel or other travel costs incurred by the participants.

WHO SHOULD ATTEND

Managers, Executives, Officers, Internal Auditors, Engineers and those with no formal ISO 9001 training

IN-HOUSE TRAINING AVAILABLE

For further enquiries, please contact:

Siti Nazihah / Azrini
FMM Institute

Tel: 03-62867200 Fax: 03-62776712

Email: training@fmm.org.my

Visit us at: www.fmm.edu.my

REGISTRATION FORM

Understanding ISO 9001:2015 Quality Management System Requirements

October 15 - 16, 2018 (Monday - Tuesday) Shah Alam Convention Centre

The Manager

FMM Institute

Tel: 03-62867200

Fax: 03-62776712

GST Registration No.001764515840

Please tick (✓) accordingly:

PSMB Scheme: SBL Non Contributor

Require vegetarian meal: Yes No

Dear Sir/Madam,

Please register the following participant(s) for the above programme:

(To be completed in **BLOCK LETTERS**)

1. **Name** **Designation** **E-mail**

Nationality **IC No.**

2. **Name** **Designation** **E-mail**

Nationality **IC No.**

3. **Name** **Designation** **E-mail**

Nationality **IC No.**

(If space is insufficient, please attach a separate list)

Enclosed cheque/bank draft No. _____ for RM _____

being payment for _____ participant(s) made in favour of the "FMM Institute".

Submitted by:

Name: _____

Designation: _____ E-mail: _____

Company: _____ FMM Membership No.: _____

Address: _____

Tel No.: _____ Fax No.: _____ Date: _____

My Corporate Identity No.: _____ GST Registration No.: _____