Perkhidmatan Kakitangan Barisan Hadapan Yang Cemerlang

June 26 - 27, 2013
Hotel Cititel Mid Valley, Kuala Lumpur


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Encik Khairol Anuar Bin Masuan’s area of specialisation is in psychology. His approach to training psychology is very interesting and enjoyable to his participants as he ensures that there is a lot of activity and action throughout his training sessions. His in-depth knowledge and experience in psychology is also apparent as he is able to relate his own personal accounts and encounters related to it. This enables his participants to better understand the subject and also, they will be able to apply what has been taught to them in their own workplace later. He has given numerous seminars and has also appeared in many television programmes and forums on the discussion of social-related issues and its association to psychology. Khairol Anuar has vast experience in the training scene for more than 15 years. His experience includes Management, Customer Service and Motivation. He was responsible for implementing organisation-wide training programmes in his previous workplaces. Well-versed in English and Bahasa Malaysia, he has always been highly rated “Excellent” by the participants from both manufacturing and services sectors.

Kakitangan barisan hadapan.

Dates: June 26 - 27, 2013
Time: 9.00 am – 5.00 pm
Venue: Hotel Cititel Mid Valley, Mid Valley City, Lingkaran Syed Putra 59200 Kuala Lumpur
Fees: FMM Members – RM1,200 per participant
       Non Members – RM1,500 per participant

Enjoy 10% group discount for registration of three (3) or more participants from the same organisation and of the same billing source.
(Fees include course materials, Certificate of Attendance, lunch and refreshments)

All cancellations must be made in writing. There will be no charge for cancellation received 14 or more working days before the start of the programme. Cancellation received 7 – 14 working days before the start of the programme is subject to a cancellation fee of 50% of the course fees. Cancellation received 6 working days and below before the start of the programme is subject to a cancellation fee of 100% of the course fees. If the participant fails to attend the programme, the full course fees are payable. However, replacement can be accepted at no additional cost.

The FMM Institute reserves the right to change the facilitator, reschedule or cancel the programmes and all efforts will be taken to inform participants of the changes. Should the event be cancelled or postponed, FMM Institute is not responsible for covering airfare, hotel or other travel costs incurred by the participants.
Dear Madam,

Please register the following participant(s) for the above programme.

(To be completed in BLOCK LETTERS)

1. Name      Designation    E-mail

Nationality     IC No.

2. Name      Designation    E-mail

Nationality     IC No.

3. Name      Designation    E-mail

Nationality     IC No.

(If space is insufficient, please attach a separate list)

Enclosed cheque/bank draft No. ____________________________ for RM ____________________________

being payment for ________________ participant(s) made in favour of the “FMM Institute”.

Submitted by:

Name:_________________________________________________________________________________

Designation: ___________________________________ E-mail: __________________________________

Company: ______________________________________________________________________________

Address: ______________________________________________________________________________

Tel No.: ____________________________ Fax No.: ____________________________ Date: ____________________________

FMM Membership No.: ______________ My Corporate Identity No.: ____________________________