

Survey on FMM Members' Feedback on Impact of New FSQD, MOH Fees

1. Which category is your company in?

- | | | |
|---|--|---|
| <input type="checkbox"/> Big Industry (BI)
- 150 or more full time workers
- Annual Sales >RM 25 million | <input type="checkbox"/> Small Medium Enterprise (SME)
- >5 to < 150 full time workers
- Annual Sales < RM 25 million | <input type="checkbox"/> Micro Enterprise (MiE)
- < 5 full time workers
- Annual Sales <RM 250,000 |
|---|--|---|

2. Currently, what are the MOH (FSQD) services / certification that you are using?

- | | | |
|--|--|------------------------------|
| <input type="checkbox"/> Health Certificate | <input type="checkbox"/> Hazard Analysis Critical Control Points (HACCP) | <input type="checkbox"/> GMP |
| <input type="checkbox"/> Certificate of Free Sales | <input type="checkbox"/> Others, please specify: _____ | |

3. Are you HACCP certified?

- No Yes. Please specify number of plants which are HACCP certified:
- Our HACCP is certified by Ministry of Health
 Accredited certification body i.e. (name of CB): _____

4. The cost of certifying and maintaining HACCP certification per year is RM _____

5. Based on your experience, the normal time taken to get a Health Certificate from the date of submitting an application to MOH is:

- 1 – 3 work days 4 – 10 work days 11 – 19 work days > 19 work days

6. If there are delays, i.e. longer than the normal time taken as indicated above:

- a. What will then be the time taken to obtain the Health Certificate from the date of submitting an application?
 4 - 10 work days 11 – 19 work days 20 – 30 work days Others. No. of work days
- b. Are reasons given by MOH? Yes No
- c. What are the common reasons for delay in obtaining the Health Certificate from MOH?
 Incomplete documents Other reasons _____
 Incorrect documents _____

7. Typically, how many Health Certificates do you apply for in a month?

- 1 – 50 51 – 100 100 – 150 151 – 200 200 & above

8. The recent fee hike by FSQD, MOH for the various certifications is reasonable. Do you agree?

- Yes, because _____
- No, because _____

9. The impact of the new fees on your company's

- | | | |
|---------------------|------------------------------------|--|
| a. Business costs | <input type="checkbox"/> No impact | <input type="checkbox"/> Increase by: _____ % |
| b. Export pricing | <input type="checkbox"/> No impact | <input type="checkbox"/> Company has to absorb <input type="checkbox"/> Increase by: _____ % |
| c. Domestic pricing | <input type="checkbox"/> No impact | <input type="checkbox"/> Company has to absorb <input type="checkbox"/> Increase by: _____ % |

Submitted by	
Name	Designation
Company	
Email	Tel No

Deadline for response: **August 29, 2016**. Submit to aini@fmm.org.my or fax no: 603-6277 6714